CINTIA SCHUTT

PROFESSIONAL SUMMARY

Intermediate Software Developer with over 5 years of experience in Angular, API integrations, and cloud-based architectures (Azure, Docker, Kubernetes). Developed scalable web applications and contribute to high-impact platforms, including Medeo Health, which serves over 1 million users. Focused on clean coding, performance optimization, and Agile methodologies.

SKILLS

Frontend: JavaScript, TypeScript, Angular, NGRX, Jest, Angular Material
Backend & Database: RESTful APIs, OAuth, Azure AD B2C, PostgreSQL, Node.js (Beginner)
Cloud & DevOps: Docker, Kubernetes, Azure DevOps, CI/CD Pipelines
Tools & Methods: Git, JIRA, Agile/Scrum, Unit Testing

WORK HISTORY

SOFTWARE DEVELOPER | QHR Technologies / Shoppers Drug Mart (04/2019 – Present)
- Developed and maintained scalable web applications with Angular, NGRX, and Azure technologies, implementing RESTful APIs integrations to enhance data flow.
- Conducted code reviews to ensure adherence to coding standards and best practices, improving code quality, reducing production bugs, and preventing technical debt.
- Collaborated with designers, backend developers, and product managers to implement new features for Medeo Health, enhancing user experience and contributing to its rapid growth to over 1 million users.

CUSTOMER REPRESENTATIVE | BANCO DO BRASIL (04/2012 – 07/2016)
- Ranked 22nd out of over 15,000 candidates on admission test to join one of the largest banks in Brazil.
- Played a key role in successfully transitioning over 50% of new customers to a new banking agency, ensuring seamless service continuity.
- Enhanced sales opportunities by cultivating and sustaining excellent relationships.

INSIDE SALES REPRESENTATIVE | DELL COMPUTERS (02/2010 – 11/2011)
- Recognized as a "Top Performer in Customer Experience" for outstanding client satisfaction and service excellence.
- Drove a 25% revenue increase by tailoring product recommendations, using data-driven insights to enhance customer satisfaction.
- Exceeded monthly quotas consistently by employing persuasive sales techniques and leveraging in-depth product knowledge.

EDUCATION

British Columbia Institute of Technology, Burnaby, BC (2019)
Certificate in Computer Systems – Graduated with Distinction | Dean's Award.
Focused on software development, cloud computing, and Agile methodologies.